



MASSACHUSETTS ASSOCIATION OF REALTORS®

Guidance from the Massachusetts Association of Realtors®

MAR is committed to assisting Realtors® with information to safely practice real estate during the COVID-19 pandemic. Realtors® play a critical role in assuring shelter during this state of emergency. Realtors® are also actively engaged in keeping existing transactions going and providing critical help to homebuyers that may be caught in limbo with limited options.

It is critical that all Realtors® are complying with Governor Baker's instructions and acting in accordance with the strict public safety guidelines that the Baker administration laid out. Realtors® should be complying with the advisory to stay home and work remotely.

It is crucial that we all work together to limit in-person services to only those that are essential to the transaction. Specific guidance:

- Do not host open houses. If open houses are to occur, they must adhere to Governor Baker's order limiting gatherings to 10 people and all participants must practice social distancing.
- Brokers should use photos, videos, and written descriptions to showcase properties whenever possible.
- Rental brokers should not show occupied properties whenever possible and should instead utilize virtual showings. When absolutely necessary, rental brokers should give the existing tenants as much advance notice as possible before showing the unit. Such showings should minimize contact with others and surfaces. All parties involved should wash their hands often, use hand sanitizer and wipe down any surfaces touched.
- While showings are permitted to continue under the order issued by Governor Baker, the showings must follow all social distancing guidelines. Contact should be minimized, parties should stay six feet away from each other, hands should be washed frequently, and surfaces should be wiped down and sanitized.

The safety of our members is our top priority. MAR is hopeful that our members are staying at home and avoiding in-person contact as much as possible. Please be safe.

